AGENDA ITEM #VIII-D-7 JUNE 20, 2017 HIGHLAND COMMUNITY COLLEGE BOARD

NETWORK UPGRADES FOR EMERGENCY CALL BOX AND CAMPUS PHONE SYSTEM PROFESSIONAL SERVICES AGREEMENT

RECOMMENDATION OF THE PRESIDENT: That the Board of Trustees approves an agreement with Paragon Development Systems (PDS) for professional services related to the installation, configuration, and upgrades of server, storage, and networking equipment for a campus emergency call box and telephone system for a dollar amount not to exceed \$60,000.

BACKGROUND: The emergency call box and telephone system is a VOIP (Voice over Internet Protocol) system, which will use the College's network and server/storage infrastructure for operation. Highland's network will need physical connectivity, configuration and power upgrades to support the addition of new phone servers and approximately 360 phone handsets.

The College has partnered with PDS for past large-scale projects, most recently when they worked with Highland ITS to design and install our current network, servers, storage, and wireless systems. Because they are very familiar with our network configuration and we are pleased with their services, it is natural to continue our partnership and use PDS with this upgrade.

The replacement of the emergency call box system and campus telephone system has been identified as high priority and will be funded as a part of the modification of the prior-approved Protection, Health, and Safety project.

BOARD ACTION:			