



Welcome. Thanks for taking your time to attend today's session.

Today we are here to discuss the Illinois Abused and Neglected Child Reporting Act (Public Act 97-0711) and our obligations as Mandated Reporters by virtue of our employment at the College.

Anyone that has experience as a MR, please assist us in presentation and/or with Q+A



- Amended Act
- Definition of Child Abuse
- Definition of Neglect
- Warning Signs of abuse/neglect
- How to make a report and what to report
- Where to get more information



This Act was originally passed in 1975 and relates to reporting suspected child abuse or neglect to the IL Department of Children and Family Services (IDCFS) Hotline. Historically "mandated reporters" under the Act have been professionals (physicians and teachers) who may work with children in the course of their professional duties.

In late June 2012, Governor Quinn signed into law an amendment to the Act that expands the definition of mandated reporters to include "all personnel of institutions of higher education." This includes student workers as well as volunteers.

It is also applicable to College students enrolled in an academic program leading to a position as a child care worker, school service personnel and degree in education. Melissa Johnson in Early Childhood Education has been treating her students as mandated reporters and requiring them to complete the DCFS online training as part of their program requirements. The main reason for including students enrolled in an education degree is that in many cases these students student teach in K-12 classrooms. DCFS has stated that student teachers are mandated reporters of child abuse and neglect when acting in their professional or official capacity. While Highland does not have student teachers we do have education students who observe in the schools. Anyone who is in a school in any official capacity is a mandated reporter. This extends to pre-service field training, and observing fits that category.

This State Law also requires each employee to sign a statement prescribed by DCFS to the effect that they have knowledge and understanding of the reporting requirements of this Act.



So when does a Mandated Reporter make a report?

Whenever there is "reasonable cause to believe that a child known to them in their professional or official capacity may be an abused or neglected child" as employees of the College, they have the legal obligation to immediately report or cause a report to be made to the IDCFS by calling the Child Abuse Hotline at 1-800-25ABUSE.

DCFS is the state agency that is given the responsibility underANCRA to investigate child maltreatment and to arrange for needed services for children and families where credible evidence exists. In IL, approximately 65% of all calls to report abuse or neglect to the DCFS's Hotline are from mandated reporters. If a report is taken, DCFS investigates. Not all reports are "accepted" as reports to be investigated. There are also some reports that are found to lack credible evidence of abuse or neglect when investigated and are labeled "Unfounded." DCFS is limited on what they can accept. Many times concern about a child's well-being or a fear of being accused of failing to report may lead mandated reporters to "err on the side of caution" by reporting incidents that may not meet the definition of abuse or neglect. There are also many "gray areas" leading to confusion for the reporters.

Melissa Johnson comment re: if you are not sure – gray area, call hotline without releasing particulars – explain the situation – DCFS hotline staffers very helpful.



Child abuse is the mistreatment of a child under the age of 18 by a parent, caretaker, someone living in their home or someone who works with or around children. The mistreatment must cause injury or put the child at risk of physical injury. Child abuse can be physical (such as burns or broken bones) or sexual (such as fondling or incest).





Includes exposure of the child to the manufacture of methamphetamines.



Neglect may exist when a responsible adult provides inadequate supervision of a child, as when children are left either unsupervised or in the care of someone unable to supervise due to his or her condition.

It is not considered neglect if poverty is the only reason a child has inadequate care (Most parents are able to provide the minimum requirements for their children.)



If the Hotline intake worker does not accept your call as a report, you will be informed of that fact and given the reason. Most often the explanation will relate to DCFS' legal jurisdiction or to the evaluation of risk of harm to the child.

Reasonable cause to believe abuse or neglect has occurred may exist when there is some actual or circumstantial evidence that the child has been abused or neglected. Actual evidence may consist of obvious pain, or signs of physical injury such as cuts, burns or bruises. Circumstantial evidence may include a child's change of behavior, or implausible stories about injuries or activities.



Bob and/or Erin will go into more detail



Also, remember the presence of a single sign does not prove child abuse is occurring in a family, but a closer look at the situation may be warranted when the signs appear repeatedly or in combination.



Hotline staff are social workers with special training in determining what constitutes child abuse and neglect under Illinois law. Gather ONLY the information you need to make the report of abuse/neglect to the Hotline. Remember, it is **NOT** your role to interview the child about the abuse. Only ask the child for information that you NEED to know, such as a brief description of the incident.



When you call, a hotline social worker will listen to what you wish to report. The worker will then ask questions to help gather enough information to determine whether to take a formal report. If the Hotline worker does not accept your report for investigation, you will be informed of that fact and given the reason. Typically the explanation will relate to DCFS's legal jurisdiction or to the evaluation of risk of harm to the child. If you disagree with the Hotline worker's conclusions, you may ask to speak with a Hotline supervisor. Explain the details of the case, the reasons you were given for the report being refused, and why you think the worker's assessment was inaccurate.

If the Hotline worker does not accept the report of a Mandated Reporter, the information is still entered into the computer database system and maintained on file for six months. The Hotline worker will often refer you to the police (for investigation of a crime outside DCFS mandates) or to other agencies that can provide helpful services to the family or the child.

The CANTS 5 form completion is only required if the Hotline worker accepts your call as a report. The CANTS 5 form is available at http://www.highland.edu/cougarnet/hr/AbusedandNeglectedChildReportingAct.asp or http://www.state.il.us/DCFS/docs/cants5.pdf



Students who are mandated reporters as a result of their enrollment in an education, child care or school service personnel program are encouraged to promptly inform the dean/instructor/coordinator leading the program if a report is taken. With the reporter's permission, the dean/instructor/coordinator will then work with the student to notify a member of the Behavioral Intervention Team and ensure that the associate vice president of human resources receives a copy of the CANTS 5 form. Internal notification is subject to the discretion of the reporter.

A member of the Behavioral Intervention Team shall assist the reporter in further compliance with these procedures if the reporter requests assistance. The associate vice president of human resources shall maintain in a separate confidential file copies of all CANTS 5 forms submitted to the DCFS by College employees, volunteers and students pursuant to the Act, whether as mandated or as permissive reporters. Internal notification is subject to the discretion of the reporter.





In the event that the individual suspected of abuse is the reporter's supervisor or dean/instructor/coordinator, the reporter shall directly notify a member of the Behavioral Intervention Team. Should the individual suspected of abuse or neglect be the associate VP, human resources, a copy of the CANTS 5 form shall be given to the associate VP, student services.

Slide 14 - promptly inform his or her supervisor and/or a member of the Behavioral Intervention Team (AA/EOE officer, associate vice president of student services, behavioral intervention officer, crisis counselor, deputy, or director of adult education) that an abuse or neglect report has been made and, provide the associate vice president of human resources with a copy of the written confirmation of the report as submitted on the CANTS 5 Form.



Second or subsequent violation is a class 4 felony.

If in doubt about whether someone's actions constitute neglect or abuse, make a good faith report.







All College employees, volunteers and students are expected to cooperate with the DCFS in identifying child abuse or neglect, in accordance with the investigation procedures, as well as cooperate with any internal investigation conducted by the College, when applicable.



Law requires that the signed form shall be maintained in each mandated reporter's personnel, volunteer or student file. Employees, volunteers and students hired or enrolled in education programs prior to the amendment of the Act will be required to sign the Acknowledgement of Mandated Reporter Status as well. All Acknowledgement of Mandated Reporter Status (DCFS CANTS 22) Forms should be submitted to the Coordinator, Staff Development & HRIS to ensure that the form is placed in the appropriate file.

New hires will be expected to complete the form prior to starting employment if at all possible. HR will be adding the acknowledgment form and resources for additional information to new hire packets. I will be getting the forms to divisions and other departments who do their own hiring so they can add to their new hire packets.

Illinois Department of Children & Family Services

What resources are available to help Highland Community College employees understand their legal obligation to report child abuse or neglect?

- Illinois DCFS Mandated Reporter Manual (https://mr.dcfstraining.org/public/pdf/en/Mandated-Reporter-Manual.pdf)
- Abused and Neglected Child Reporting Act (https://mr.dcfstraining.org/public/pdf/en/Abused-and-Neglected-Child-Reporting-Act.pdf)
- Mandated Reporter Training (DCFS) (https://mr.dcfstraining.org/UserAuth/Login!loginPage.action)

