The CCT office is closed on the following holidays:
- New Year’s Eve Day
- New Year’s Day
- Good Friday
- Memorial Day
- Fourth of July
- Labor Day
- Thanksgiving Day
- Christmas Eve
- Christmas Day
- Day After T’day

Transportation Hours
Monday through Friday - 6:00 a.m. to 6:00 p.m.
No Service on Saturday and Sunday

Appointments & Trips
Outside county no later than 4:00 p.m.
Inside county no later than 5:00 p.m.

All vehicles are handicap accessible.
Service animals are permitted.

Closure Policy:
If the West Carroll Schools are closed due to inclement weather or a late start the Carroll County Transit system will close to prevent any serious accidents. Please listen to WCCI for announcements during severe weather.

Lost Items
All items left on the bus are brought into the CCT office after the driver’s shift. Please contact dispatch if you have left something on the bus. Items left over 30 days will be donated or discarded.

The mission of CCT is to provide safe, reliable, and cost effective public transportation to citizens of Carroll County. We are committed to enhancing quality of life through affordable and accessible transportation service. Our Carroll County Transit team pledges to provide courteous service to our customers and meet the changing needs of our region.
Fare Information
All passengers must comply with CCT's fare policy. Fares must be paid upon boarding of the vehicle unless alternative prior arrangements have been made.

Fares are listed as **one-way** and not round trip.

Seniors (60+)……………….. Donations
Disabled & Veterans……………$2 one way
Out of County              $3 one way
Public (18+) Within County $4 one way
Public (18+) Outside County$6 one way
Students                   $2 one way
Children Under 18          $1 one way
Children Under 12          $0.50 one way

Children under 12 must be accompanied by an adult.

All current seatbelt restraint laws apply for adults and children.

Same day service, if available, is an additional $5 plus cost of the trip.

All stops must be scheduled with dispatcher at time of appointment schedule.

All rides must begin or end in Carroll County

Transportation is provided to and from local community resources throughout Carroll County such as:
- Hospitals, Doctor Offices, Dialysis Centers, Employment, Grocery/Department Stores, Senior Center, Banking Facilities, Utility Company, Library, Beauty/Barber Shops

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A 3-day notice is required for the following trips:
- Rockford trips are for Medical, Rockford Airport bus stop and the bus for O'Hare Airport
- Elizabeth & Galena, and Monroe, Wis., trips are for Medical Only

A penalty of $5.00 will be charged for late cancellations and no-shows in addition to the fare charge.

Cancellations and No shows
CCT will accept cancellations up to 2 hours prior to pick up time. Cancellations made less than two hours prior to pick up time are considered a no-show. A penalty of $5.00 will be charged for late cancellations and no-shows in addition to the fare charge.

Veterans Trips
Are available to the VA Hospital in Madison, Wis., Monday through Friday with appointments scheduled no earlier than 8 a.m. and no later than 1 p.m.

Fare Disputes
Drivers do not make change and cannot refund money. All refunds must be collected at the CCT office. If there is any question about fares, please pay the amount the driver has requested and contact the CCT office at 306 N. Main St., Mount Carroll, for possible adjustments.