Office Hours

Monday through Friday - 8:00 a.m. to 2:30 p.m.
Reservations 8:00 a.m. to 11:30 a.m.

Reservations for rides are required. Please call 815-244-0011 by 11:30 a.m., one day in advance to request a ride.

Same day service if available is an additional $5.00 plus cost of the trip.

Transportation Hours

Monday through Friday, 6:00 a.m. to 6:00 p.m.
No Service on Saturday and Sunday

Appointments & Trips

Outside county no later than 4:00 p.m.
Inside county no later than 5:00 p.m.

**All vehicles are handicap accessible.
Service animals are permitted.**

The CCT office is closed on the following holidays:

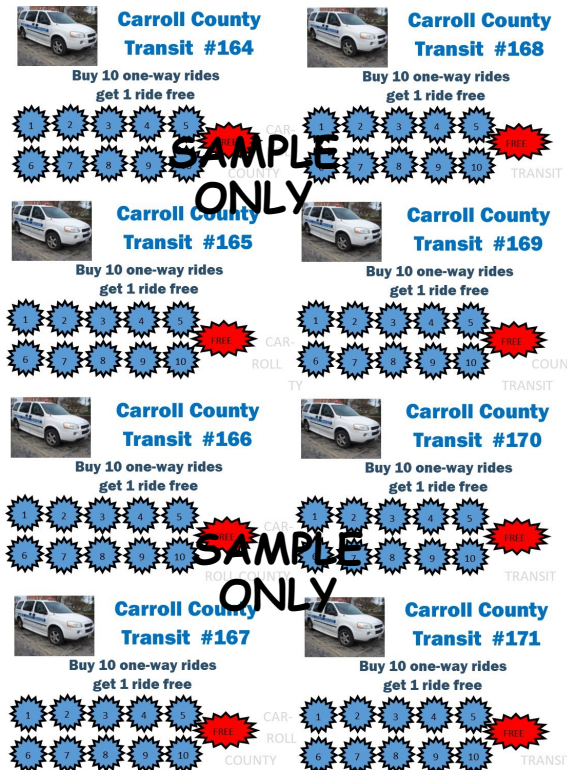|	
New Year's Eve Day	News Year's Day
Good Friday	Memorial Day
Fourth of July	Labor Day
Thanksgiving Day	Christmas Eve
Christmas Day	Day After T'day

Closure Policy:

If the West Carroll Schools are closed due to inclement weather or a late start the Carroll County Transit system will close to prevent any serious accidents. Please listen to WCCI for announcements during severe weather.

The mission of CCT is to provide safe, reliable, and cost effective public transportation to citizens of Carroll County. We are committed to enhancing quality of life through affordable and accessible transportation service. Our Carroll County Transit team pledges to provide courteous service to our customers and meet the changing needs of our region.

Punch Cards

Punch cards are available. Ask about them when you call to schedule your ride.

Lost Items

All items left on the bus are brought into the CCT office after the driver's shift. Please contact dispatch if you have left something on the bus. Items left over 30 days will be donated or discarded.

Carroll County Transit

Carroll County Public Transportation & Passenger Information

Office/Dispatch 815-244-0011

Fax: 312-278-0142

Fare Information

All passengers must comply with CCT's fare policy. Fares must be paid upon boarding of the vehicle unless alternative prior arrangements have been made.

Fares are listed as **one-way** and not round trip.

Seniors (60+)………………... Donations
Disabled & Veterans………...$2 one way
                                       $1 each stop
Out of County $3 one way
Public (18+) Within County $4 one way
                                       $2 each stop
Public (18+) Outside County $6 one way
                                       $2 each stop
Students $2 one way
                                       $1 each stop
Children Under 18 $1 one way
Children Under 12 $.50 one way

Children under 12 must be accompanied by an adult.

All current seatbelt restraint laws apply for adults and children.

Same day service, if available, is an additional $5 plus cost of the trip.

All stops must be scheduled with dispatcher at time of appointment schedule.

All rides must begin or end in Carroll County

Transportation is provided to and from local community resources throughout Carroll County such as:

Hospitals, Doctor Offices, Dialysis Centers, Employment, Grocery/Department Stores, Senior Center, Banking Facilities, Utility Company, Library, Beauty/Barber Shops

Service Area

Within County

Savanna
Mount Carroll
Shannon
Milledgeville
Thomson
Lanark
Chadwick

Outside County

Freeport
Clinton
Sterling
Morrison
Rock Falls
Fulton
Dixon

Cancellations and No shows

CCT will accept cancellations up to **2 hours** prior to pick up time. Cancellations made less than two hours prior to pick up time are considered a no-show. **A penalty of $5.00 will be charged for late cancellations and no-shows in addition to the fare charge**.

A 3-day notice is required for the following trips:

Rockford trips are for Medical, Rockford Airport bus stop and the bus for O'Hare Airport

Elizabeth & Galena, and Monroe, Wis., trips are for Medical Only

Prices are as follows:
Seniors - $20   Disabled - $25
Public - $30

Veterans Trips

Are available to the VA Hospital in Madison, Wis., Monday through Friday with appointments scheduled no earlier than 8 a.m. and no later than 1 p.m.

Fare Disputes

Drivers do not make change and cannot refund money. All refunds must be collected at the CCT office. If there is any question about fares, please pay the amount the driver has requested and contact the CCT office at 306 N. Main St., Mount Carroll, for possible adjustments.