

Patient Care Technician (427)

CERTIFICATE PROGRAM

About Our Program

Patient Care Technicians function as a member of the health care team. Their comprehensive knowledge of electrocardiography, phlebotomy, and basic nursing assistant skills develop a well-rounded patient care provider in multiple health care settings.

Students will not only learn the skills necessary to function as a patient care technician, they will be eligible to sit for the Illinois Department of Public Health Nurse Aide Training certificate and the American Medical Technologists – Registered Phlebotomy Technician certification.

Program Outcomes

Upon completion of the Patient Care Technician/Assistant Program, students will be able to:

- Provide safe, basic patient care in the role of the nursing assistant.
- Accommodate the special needs of patients considering cultural, spiritual, and individual patient needs.
- Obtain EKG readings and monitor vital signs.
- Perform phlebotomy procedures.
- Communicate effectively to a health care team.

Nature of Work and Employment

Patient Care Technicians work in immediate care facilities, emergency departments, hospitals, clinics, and out-patient centers. The certificate provides entry level employment. If a student is interested in furthering their career, the courses within the Patient Care Technician Program are applicable to the knowledge needed for Medical Assistant (AAS), Nursing (AAS), or Emergency Medical Services/Paramedic (AAS).

Special Considerations

Students entering the health care professions (i.e. nursing, medical assistant, emergency medical technician, phlebotomist) must have a positive attitude about the importance of the work that they are being prepared to do. In part, a professional attitude involves personal integrity, the use of positive communication techniques, flexibility in regards to clinical assignments, and taking on a leadership role when necessary.

Program Contacts

Call Highland at 815-235-6121 for the following program contacts:

- Dean of Nursing and Allied Health, 815-599-3439
- Alicia Kepner, Nursing and Allied Health Coordinator, 815-599-3657
- Beth Groshans, Student Advisor, 815-599-3483

Required Courses

16 Credits

NURS	107	Intro to Phlebotomy	2
NURS	108	Phlebotomy Techniques	4
NURS	109	Basic Nursing Assistant	8
NURS	110	Intro to Electrocardiography	2

Total Credit Hours =

16

* Additional courses for emphasis areas can be taken. Please see an advisor for transfer options.