

**AGENDA ITEM #XII-D-4  
APRIL 26, 2022  
HIGHLAND COMMUNITY COLLEGE BOARD**

**AGREEMENT FOR AUDIT SERVICES FOR WEB ACCESSIBILITY**

**RECOMMENDATION OF THE PRESIDENT:** That the Board of Trustees authorizes acceptance of the proposal from Accessible 360 in an amount not to exceed \$23,800 for a two-year agreement for web accessibility services, automated and manual testing, reporting dashboard, and remediation support.

**BACKGROUND:** To remediate web accessibility issues and conform to Web Content Accessibility Guidelines (WCAG) version 2.1, level AA, Highland will enter into a two-year agreement with Accessible 360 to audit specified pages within the highland.edu site used to communicate or facilitate programs and services. Services will include automated and manual testing, detailed analytic reporting, remediation guidance, quality assurance reassessment, conformance letters, site badging, and consultation services for up to 30 hours of support annually. The auditing service will consist of both automated and manual testing with the user audience that uses assistive technology. Scope of work proposals and pricing from three companies specializing in digital accessibility were reviewed before recommending Accessible 360.

BOARD ACTION: \_\_\_\_\_